



fan club

The MAC Fan Club is your ticket to getting the best seats to all the concerts, sporting events and family shows the Mid-America Center has to offer. With the MAC Fan Club, just one yearly fee of \$25 enables you to purchase tickets conveniently before they go on sale to the general public.

Join the MAC Fan Club today! For more information or to sign up for a membership, please call the Mid-America Center Box Office at 712.326.2295.

Here's How it Works!

- Membership runs July 1 - June 30
- We automatically notify you via email when a new event is announced that has an opportunity for advance ticket sales
- \$10 concession voucher
- Personal ticket service via email, phone and box office
- Signing up is easy! Simply download the membership form on the MAC Fan Club page at midamericacenter.com, fill in your information, print it, sign it and mail it. To sign up by phone, call the MAC Box Office at 712.326.2295



MID-AMERICA CENTER

One Arena Way | Council Bluffs, Iowa 51501
midamericacenter.com

2011-2012 Membership Form



Complete and return this form along with your credit card information for payment to:
Mid-America Center, ATTN: MAC Fan Club, One Arena Way, Council Bluffs, Iowa 51501
Questions or to pay over the phone: 712.326.2295

New Membership Renewal Account # _____

Company _____ Today's Date _____
First Name _____ Last Name _____
Mailing Address _____
City _____ State _____ Zip _____
Phone (day) _____ Phone (evening) _____
Email _____

Payment (please check one) Cash (NO CHECKS) Visa MasterCard Discover American Express
Card Number _____ Expiration Date _____
Name on Card _____ Cardholders Signature _____

FOR MAC FAN CLUB PHONE ORDERS ____ Use same card as above
Card Number _____ Expiration Date _____
Name on Card _____ Cardholders Signature _____

I have carefully read and understand the MAC Fan Club terms and conditions as stated below:
Member Signature _____ Date _____

TERMS AND CONDITIONS

- A nonrefundable fee of \$25 will allow you to purchase up to four (4) tickets per event before the official on-sale date for the general public. **(Ticket limits may vary per event).**
- MAC Fan Club tickets will go on sale only after an event has been officially announced via an email to MAC Fan Club members. The email will inform members when tickets can be purchased, ticket prices and the limit, if any, of tickets that can be purchased. For even easier access to information, please visit the MAC Fan Club page at www.midamericacenter.com for event presale details. **(Only one email address per account is permitted).**
- MAC Fan Club seating is subject to availability. MAC Fan Club members will usually be able to purchase the best available seats; however, members are not guaranteed any specific seating locations. Prime seating (first 8-10 rows on the floor) will not be available to MAC Fan Club members.
- Use of MAC Fan Club is restricted to one paid member on the MAC Fan Club application and MAC Fan Club membership.
- **Members must show their photo ID to purchase MAC Fan Club tickets at the Mid-America Center box office.**
- MAC Fan Club purchase opportunities expire when tickets go on sale to the general public or at a prearranged time as stated on the MAC Fan Club email or MAC website. Tickets are sold on a first-come, first-serve basis at the MAC Box Office windows during normal box office hours. Regular Box Office hours are Monday through Friday noon to 5:00 p.m.
- MAC Fan Club phone orders will only be accepted after one (1) hour delay from the time that tickets go on sale at the Box Office windows to MAC Fan Club members and until 5:00 pm each day that the event is available for MAC Fan Club purchase. To place a phone order, MAC Fan Club members must call the MAC Box Office at 712.326.2295.
- MAC Fan Club members that order by phone may only charge their tickets to the credit card that is placed on file and tickets will only be mailed to the address on the MAC Fan Club account.
- There is an additional \$2.00 handling fee per ticket for MAC Fan Club phone and email orders.
- Paid memberships will be effective July 1, 2011 and will expire June 30, 2012. Enrollment fees will not be offered on a prorated basis.
- MAC Fan Club policies are subject to change without notice.
- Due to certain circumstances, the MAC Fan Club may not be available for some events. These reasons may include, but are not limited to: time constraints, contractual agreements, promoter or artist requests, stage requirements, etc.
- Once your application is processed, a copy of the membership form and \$10 worth of concession vouchers will be mailed to you.
- We do not accept checks.